

**MODIFIED FORM A  
DEPARTMENT/AGENCY PROCESS RESULTS REPORT**

AGENCY NAME:	<b>ALAMINOS CITY WATER DISTRICT</b>	
	(A)	(B)
	ONE (1) EXTERNAL CORE SERVICE	ONE (1) INTERNAL SERVICE
<b>(1) Name of Service</b>	Applying for a Job Vacancy	
<b>(1a) Reason for Selection</b>	A service attributable to the MFO/Programs	
<b>(2) Responsible Unit/s</b>	Admin and Human Resource Department	
<b>(3) Identified Clients e.g. G2C, G2B, G2G</b>	All ACWD Customers (G2C, G2G)	
<b>(4) Number of Client Visits in FY 2022</b>	44	
<b>(5) Volume of Transactions in FY 2022</b>	16	
<b>(6) FY 2021 Improvements</b> (ease of transaction, digitization, standardization)	Standardization	
<b>(7) FY 2021 Results</b> (evidence)	ISO - QMS Certification	
<b>(8) FY 2022 Improvements</b> (ease of transaction, digitization, standardization)	Standardization	
<b>(9) FY 2022 Results</b> (evidence)	PRIME - HRM Level II, Accredited and Recognized by CSC Regional Office I in Recruitment Selection and Placement Activites	
<b>(10) FY 2022 Citizen/Client Satisfaction Rating</b>	Very Satisfactory	
<b>(11) Remarks</b>	N/A	

Prepared by:

**GENESIS G. ARIOLA**  
HRMO, Department Manager  
Admin and HR Department

Approved by:

**ATTY. NAPOLEON F. SEGUNDERA, JR.**  
General Manager B

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